FROM THE PRESIDENT’S DESK

Thank you for taking a few moments to review our 2018 Annual Report. We hope you find our yearly report card full of accomplishments and progress. We are extremely grateful for and thank the community, our guests and especially our supporters. Whether you volunteered your time, visited the museum, attended an event, or provided a monetary donation – we could not continue to grow and prosper as a nonprofit corporation without you. On behalf of our Board of Directors and our staff, thank you for honoring them with your presence.

John F. McCabe, President/CEO.

HERE’S WHAT OUR VISITORS AND FRIENDS ARE SAYING ABOUT US:

“A sanctuary for all. This building and its purpose to showcase, to cause remembrance is beautiful. It touches my heart. God bless.”
MISSION STATEMENT

Soldiers & Sailors Memorial Hall & Museum is one of the only memorials in the United States dedicated solely to America’s military personnel, representing all branches of service and honoring both the career and citizen service member. Soldiers & Sailors Memorial Hall & Museum Trust, Inc.’s mission is to preserve a lasting tribute to those men and women of Pennsylvania who unselfishly gave of themselves in serving their country during the American Wars. Through educational outreach programs, museum exhibits, and veteran service programs, we share and promote the significance of the facility to the community as a living memorial, an educational asset, and a cultural treasure.

"This is an amazing display and facility. Thank you for honoring my brothers/sisters in arms."
ACCOMPLISHMENTS & HIGHLIGHTS

We suspect if one reviews several of our past annual reports, the highlights may look similar year after year. This report is no exception. Yes, we have accomplished a lot and have high points to be proud of. But in essence, simply keeping the memorial and museum open, benefitting the community, honoring our veterans and promoting our region's treasured asset is an accomplishment in and of itself – and one we repeat year after year.

Yet, there are several accomplishments we may take for granted, but worthy of reporting to our supporters, funders and friends. Speaking of “friends”, in 2018, we signed up over 90 new Friends to our membership program, providing this special group of supporters with insider news, discounts on events and other items, other advantages of being a member. Somewhat related to this increase in support came in the form of funds raised through sponsorships and contributions. After a tough year prior, we saw our sponsorship numbers and dollar value nearly double itself from 2017.

In 2018, our Museum Department determined the breakdown of improvement features and cost for each museum case slated for renovation, from lighting, atmospheric controls, security measures, and display methods. Although it may not seem like an achievement from the outside looking in, it’s a major step towards what’s next ‘behind the glass.’ Next up will be a remodel of a select few cases that can be used for raising the funds to complete the entire project.

In November, we commemorated the 100th anniversary of the end of World War I with a free community event, while taking part in an event happening across our nation – The Bells of Peace. With a number of community members on hand to witness the event, and using one of our historic artifacts – the USS Pittsburgh ship’s bell – we joined in the ceremonious ringing to mark the end of WWI.

Finally, and not really thought of as a highlight or accomplishment, but we are very proud of the fact that Soldiers & Sailors could provide our treasured facility and historic auditorium on very short notice in response to the community’s need following the tragedy at the Tree of Life Synagogue. Our ability to provide resources and the facility on a day of mourning was extremely important to our staff and our Board of Directors.

"Very moved by the photos of the fallen in auditorium. My son/PFC Nils G. Thompson was in it. Today (Memorial Day) is very sad for me and I made it through it thanks to Soldiers & Sailors."
For over 100 years, Soldiers & Sailors has honored men and women from all branches of service who bravely and unselfishly serve our country. As part of our commitment, it is also a meeting place for a variety of veteran and military history related organizations.

American Legion
PA 9th ReEnactors
Davis Star/Sons of Union Veterans
Federation of War Veterans
Vietnam Veterans Inc. (VVI)
Veterans Advisory Council
Women's Army Corp

"One often forgets the suffering & sacrifice; war should not be necessary, but the reality is clear."
As we get closer to the 20th anniversary of our nonprofit at the helm of Soldiers & Sailors, it is very gratifying to look back at where we were and where we are now. And although the progress and trends we have maintained provide a very positive rear view, it has not been easy or smooth. That, honestly, makes it even more gratifying. As the saying goes, “if it were easy, everyone would do it.” So, we welcome the challenges; we envision an improved future; and we will continue to build on our accomplishments to date thus far. One significant reason for our success has been the increased efforts and focus on both promoting the purpose of our nonprofit and mission as well as on the events and happenings we offer throughout the year.

In 2018, we began seeing increased results from our social media efforts, much of which connected to the new look of our website. We truly believe there is so much more to do regarding us getting the word out about every aspect of our nonprofit. But, each year we improve and increase the results. In 2018, sadly, our region lost a radio waves staple when KQV shut down. With that, Soldiers & Sailors ended a long term relationship in our annual awareness and marketing campaigns. But, we hope to start a new era and partnership to keep informing radio listeners, along with the digital media mediums we have at our disposal.

Below are charts, facts and figures from 2018 showing last year’s progress:

**Facebook**
- We predicted our Facebook page likes would be 3,200 for 2018 and we exceeded that to 4,761.
- Average page views per week in 2018 - 252

**Email**
- Approximately 94,000 sent in the form of 72 campaigns.
  - Average open rate 26%
  - Average click through rate 25%
**OTHER EVENTS, PROGRAMS & HAPPENINGS OF INTEREST**

- 5th Battalion, 7th Cavalry, Vietnam Memorial Service*
- African American Heritage Celebration***
- AIU3’s Children’s Choice Awards*
- Cannon Ball Fundraiser Gala**
- Central Blood Bank Blood Drive (January, March, June, November)*
- CMU Bhangra in the Burgh Indian Dance Competition
- CMU NROTC Commissioning*
- CMU Wind Ensemble Concert
- Consortium for Public Education’s Future is Mine Event*
- ESGR "We All Serve" Awards Dinner
- Family Fun at the Museum***
- Grantmakers of Western PA Annual Meeting
- Hispanic Flamenco Ballet
- Independence Day Americana Concert in partnership with Pittsburgh Symphony Orchestra***
- International Championship of Collegiate A Cappella (ICCA) Varsity Vocals Quarterfinals
- Joseph A. Dugan, Jr., Hall of Valor Induction Ceremony***
- Mayoral Inauguration Ceremony*
- Memorial Day Celebration***
- Naturalization Ceremonies (May, November)*
- Navy Ball
- Patriotic Holiday Concert in partnership with The Brass Roots and The Pine Creek Community Band***
- Pitt U.S.A.F. Commissioning Ceremony*
- Pittsburgh Dancing Classrooms Youth Traditional Dance Competition*
- Spectroscopy Society of Pittsburgh’s Annual Faraday Lectures*
- The Pittsburgh Promise Signing Day Rally*
- Thomas Merton Center Fundraising Dinner
- University of Pittsburgh Dhirana Dance Competition
- Veterans Job Expo* (March partnership with Veterans Place and Wounded Warrior Project; September partnership with Veterans Place)
- VVI POW MIA Vigil***
- Welcome Freshmen Event featuring The Silence of the Lambs movie night in partnership with the University of Pittsburgh***
- "When We All Vote" Voter Registration Rally featuring Tom Hanks*
- WPA NECA Annual Industry Evening & Keynote Event featuring Jocko Willink*

*Indicates FREE event  ** Indicates Soldiers & Sailors or SSMH sponsored event  *** Indicates both
Architectural grandeur and military history are key elements of the magnificence that is Soldiers & Sailors Memorial Hall & Museum.

Corporations, couples, and others are taking advantage of this extraordinary landmark to hold their special events. Take a look at the Paid Rental Events Charts for 2017 and 2018 on the following page to see how we fared.

"Absolutely beautiful memorial to those who served our country. Proud and strong always."
TOTAL 2017 PAID RENTAL EVENTS: 112

- Corporate: 38
- Concert & Performance Arts: 14
- Weddings: 29
- Graduations, Promotions & Recognition Ceremonies: 15
- Other: 16

TOTAL 2018 PAID RENTAL EVENTS: 132

- Corporate: 34
- Concert & Performance Arts: 19
- Weddings: 43
- Graduations, Promotions & Recognition Ceremonies: 12
- Other: 24

So dedicated to our valiant men who gave their all for our freedom.
Keep up the marvelous history for our children. Thank you!
"Wonderful building. Enjoyed the military history, especially about the Civil War."

"Outstanding!"

"We are avid military history museum visitors. This did not disappoint. Thank you & God Bless our society!"

"We were here for wedding. Absolutely wonderful exhibits."

"Brings more education about all the wars to the younger generations. Thank you."

"Great field trip!"

"Wow."

"Beautiful memorial. A lot of history. Well displayed."

"Could spend days here."

"Brief visit but worth the walk from the VA uphill. Great history, building, and artifacts."

"Brings more education about all the wars to the younger generations. Thank you."

"Great field trip!"

"Neat place to learn about history of wars and Vets."
"I am tremendously moved by this awesome, amazing exhibition of the American war veterans. They should never be erased from the memory of the people of (the) USA. I am a visitor from Bangladesh. Here I pay my first visit to such (a) wonderful museum of war veterans & war museum. I shall request (that) US citizens visit this (museum) with their children so that they can learn, develop and hold (a) deep sense of respect for American war veteran(s)."
2017 Support and Revenues

- $726,071
- $54,840
- $28,755
- $37,327
- $26,591
- $1,002,380

- Government Assist / Grants
- Contributions
- Auditorium / Banquet Hall Rentals
- Special Events
- Program Service Fees
- Other Income

2017 Liabilities & Net Assets

- $1,413,776
- $9,652
- $161,842
- $64,943
- $176,315
- $3,611,475

- Accounts Payable
- Compensated Absences
- Net Assets: Designated - Remembrance Park
- Temporarily Restricted

2017 Expenses

- $444,193
- $105,993
- $1,452,617

- Programs: Museum / Hall / Education
- Management / General
- Fundraising

2017 Assets

- $1,681,901
- $49,485
- $100,800
- $47,508
- $31,254
- $16,380
- $13,092
- $3,497,583

- Cash & Cash Equivalents
- Accounts Receivable
- Equipment
- Leasehold Improvements - Work in Progress
- Grants Receivable
- Inventory
- Leasehold Improvements
- Other Assets
2018 REVENUES AND EXPENSES

2018 Support and Revenues

- $714,118
- $67,514
- $31,744
- $56,032
- $1,001,676

- Government Assist / Grants
- Contributions
- Auditorium / Banquet Hall Rentals
- Special Events
- Program Service Fees
- Other Income

2018 Liabilities & Net Assets

- $11,858
- $1,489,115
- $162,895
- $57,287
- $155,307
- $3,405,908
- Rental Deposits
- Net Assets Unrestricted
- Investment in Fixed Assets

2018 Expenses

- $530,507
- $137,658
- $1,381,045

- Programs: Museum / Hall / Education
- Management / General
- Fundraising

2018 Assets

- $1,803,240
- $26,960
- $107,800
- $0
- $24,014
- $22,248
- $18,984
- $3,279,124

- Cash & Cash Equivalents
- Accounts Receivable
- Equipment
- Leasehold Improvements - Work in Progress
- Grants Receivable
- Inventory
- Leasehold Improvements
- Other Assets
# Thanks to Our Contributors and Community of Supporters

## Over $200,000

- Allegheny Regional Asset District
- The County of Allegheny

## $25,000 - $30,000

- Pennsylvania Historical & Museum Commission

## $1,000 - $5,000

- Peter C. & Joan M. Bellisario*
- Lois G. Shirley*

## $500 - $999

- 5th Battalion 7th Calvary Association
- Carol L. Aeberli -
- In memory of David Aeberli
- Ralph J. & Erin A. Fischer
- International Student Fellowship
- John F. & Caroline G. McCabe*
- Mt Lebanon Post 156
- The Pittsburgh Foundation
- Pittsburgh History & Landmarks Foundation
- Paul A. & Ruth E. Platek*
- John G. Rangos
- Frederick Seese
- Sharon American Legion

## $100 - $499

- American Legion Post 0902
- Marjorie Antonace
- Natalie M. Beattie
- John A. & Bette Jean Biedrzycki*
- Blue Star Mothers of SW PA
- Albert & Margaret M. Burlikowski*
- Joseph C. & Judith A. Cirelli -
- In memory of David Aeberli
- W. Douglas & Peggy J. Drumheller
- Lawrence Eiben
- Anthony Filardi*
- Friends of Pittsburgh Fisher House
- Richard L. & Suzanne A. Hodgdon -
- In memory of David Aeberli
- Rich Laufer*
- John Leaman
- MAH Valley Civil War Roundtable
- Austin McGrath -
- In memory of David Aeberli
- Phyllis E. McKeon
- Mel Blount Youth Leadership Initiative
- Maurice A. & Nancy N. Nernberg
- Gerald L. & Barbara M. Owens -
- In memory of David Aeberli
- Michael D. Paul & Jeannette E. South-Paul
- Robert & Judith L. Rapp -
- In memory of David Aeberli
- VFW Post 464
- Mary Agnes White
- Richard A. & Nancy Lee Williams

*Board Members*
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| Ed & Jo Ann Adamchik -  
In memory of David Aeberli  
Alvin W. & Virginia L. Allison  
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Anonymous Donation - Curatorial  
Anonymous Donation - Curatorial Anony- 
mous Donation - Curatorial  
Anthony W. & Maureen B. Accamando  
Barbara J. McCabe  
Elaine H. Berkowitz*  
Michael Bookser*  
James T. & Jacquelyn S. Cain  
John W. & Barbara M. Carson  
Frank C. & Eileen M. Chiprich  
Brandon Craft  
William A. & Vera M. Crookshank*  
Robert Crossey  
D. R. Clement  
Mike Doyle, Congressman*  
Thomas F. & Deborah A. Driscoll  
Dennis M. Duda  
Joshua Dutton  
M. D. Evanish  
Shelby Gracey  
James & Joan Sarver H. Harper -  
In memory of David Aeberli  
Lad J. & Janis Hudac -  
In memory of David Aeberli |

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| Rolf & Florence M. Kayser -  
In memory of David Aeberli  
Gene & B.J. Koban  
Maryk607@verizon.net  
Richard McDonald -  
In memory of David Aeberli  
David P. & Dorena M. McIltrout  
Pete & Trish Kyowski  
Howard W. & Nancy H. Pfeifer*  
David Pogue  
Malini Ram  
Harry J. & Judith L. Reed  
Michele & Judith L. Reed  
Albert C. Schraepfer*  
Ann M. Scott  
Richard Stover  
Ralph E. & Amanda Ussack*  
WAC-VA Pittsburgh Keystone CHAP 120  
Waves National  
William Waff |

Our Board Treasurer Paul Platek getting a flu shot during 2018 Senior Citizens Day
Board Member Elaine Berkowitz chatting with guests after serving as the featured speaker during the March 2018 Spotlight On: The Female Soldier: Elaine Berkowitz
In addition to financial supporters, Soldiers & Sailors has another loyal group of people we rely upon. Often unsung heroes, our volunteers are extraordinary individuals. We thank everyone who has given unselfishly of their time for the good of Soldiers & Sailors Memorial Hall & Museum.

We want to give special thanks to someone who helps Soldiers & Sailors grounds look its finest. Barbara Williams, (pictured right) guides us through our outdoor planting. Her contribution especially shines during our Annual Memorial Day Celebration shown to the right.

Barb, became involved with Soldiers & Sailors through the City of Pittsburgh's Love Your Block program. When Soldiers & Sailors reached out to Phipps Conservatory for assistance, Barb responded in the role of Phipps'Master Gardner, a position she's held since 2011. In addition to her work at Phipps, Barb is currently a Senior Clinical Quality Management Analyst for Highmark and has been in the United States Army Reserve for 20 years.

Thanks, Barb, for all you do for Soldiers & Sailors, your community and country.

"Awesome, super badass."
A revamping of the Soldiers & Sailors Membership Program resulted in increased participation in 2018.

All Friends members receive:

- A membership card valid for one year from the date of purchase

- News and Upcoming Event email updates

- Free museum admission for the year (number of visitors based on Individual, Dual and Family membership level)

- 20% discount on select Soldiers & Sailors Memorial Hall & Museum Trust, Inc. events

- 10% discount on Gift Shop purchases

- 20% discount on group tours. All tour options are available during regular museum hours and must be reserved in advance

Our new Friends Members are listed on the following pages.

"Thank you for the treasure of the American sacrifice housed within these prestigious walls. (2018 AR)."
## Welcome to Soldiers & Sailors 2018 Friends Members

<table>
<thead>
<tr>
<th>George Arendas</th>
<th>Frank P. Chirico</th>
<th>William Dold</th>
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<tr>
<td>Melinda Arendas</td>
<td>Vickie Chirico</td>
<td>Michael Farmer</td>
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<td>Irene Begg</td>
<td>Benjamin Claus</td>
<td>Erin Fischer</td>
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<td>Rachel Begg</td>
<td>James Claus</td>
<td>Von Eric Fisher</td>
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<td>John Biedrzycki III</td>
<td>Jessica Claus</td>
<td>Paul Fox</td>
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<td>Dan Boda</td>
<td>Marcia Claus</td>
<td>Mark Fox</td>
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<td>Mike Bookser*</td>
<td>Ila S. Cole</td>
<td>Brenda Friel</td>
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<tr>
<td>Peggy Bookser</td>
<td>Marina Corceth</td>
<td>Regina Gasior</td>
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<td>Mary Brown</td>
<td>Eric Craig</td>
<td>Junita Gatling</td>
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<td>Mary M. Chapman</td>
<td>Katie Craig</td>
<td>Norma G. Dawson</td>
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*Board Members*

"Magnificent displays. Well preserved artifacts. Everyone needs to see Soldiers & Sailors. Beautiful!!"
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<tr>
<th>Robert Geiger</th>
<th>Kevin Lenzo</th>
<th>Jen Scott</th>
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<tr>
<td>Lori Geiger</td>
<td>Michele M. Leone</td>
<td>Barbara Sheppard</td>
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<td>William &amp; Janine Gould</td>
<td>Keith Lish</td>
<td>Cindy Smith</td>
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<td>Mark Goyke</td>
<td>Amanda Lish</td>
<td>David W. Smith</td>
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<td>Lynn Guzzi Gagne</td>
<td>Donna Masur</td>
<td>Jim Smith</td>
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<td>Mary Ellen Halterlein</td>
<td>Catherine Matlack</td>
<td>Margaret Smith</td>
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<td>Gregory S. Hennon</td>
<td>Susan Matlack</td>
<td>Anna K. Stayduhar</td>
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<td>Ronald S. Hennon</td>
<td>John McDermott</td>
<td>Faith Stephens</td>
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<td>Ronnie Hoyt</td>
<td>Rose McDermott</td>
<td>Lesley Stofko</td>
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<td>Lee Huffman</td>
<td>Janet C. McPhetridge</td>
<td>Chris Stofko</td>
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<td>Brigitte Huffman</td>
<td>Brady Meyer</td>
<td>Jonathan Stroud</td>
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<td>Marion Hutchinson</td>
<td>Mariah Miller-Gordon</td>
<td>Patricia Terrano-Goyke</td>
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<td>Cynthia S. Jennings Davis</td>
<td>Marcel Minutolo</td>
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<td>Loren Kase</td>
<td>Rita O'Connor</td>
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<td>Madison Keen</td>
<td>William E. Otto</td>
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<td>Ben Keen*</td>
<td>Daniel R. Pagath</td>
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<td>Jim Kest</td>
<td>Curtis A. Page</td>
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<td>Maggie Kleber</td>
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<td>Michael Kleber</td>
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<td>Daniel Koller</td>
<td>Laura Russell</td>
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<td>John L. Kovach III</td>
<td>Suzanne Russell</td>
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<td>Lisa Krause</td>
<td>Christine Schrodi</td>
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<td>Richard Krause</td>
<td>Charles E. Schultheis</td>
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"Great presentation! Thank you for preserving American history so well. God bless you all. Go Army!"
The Curatorial Department helps realize Soldiers & Sailors’ mission by gathering, recording, storing, and displaying artifacts in our collection. With each exhibit, we give our visitors insight into the life of military men and women. In 2018 our activities had us on the go. Curatorial was creating these new displays inside and outside of the facility:

Just as the locations for our displays were diverse, so too were these special event projects that we contributed to last year:

- Pitt Make a Difference Day
- Bells of Peace Ceremony commemorating the end of World War I
- Primary source material for our collection was used in the original musical production Love Letters

In order to keep visitors interested in the Museum, Curatorial is always looking at ways to showcase the many fascinating artifacts in our possession. These new displays and upgrades were done in 2018:

- Three new World War I displays
- Veterans Day special event display of World War I patches.
- Added recently recovered Allegheny Arsenal cannon balls to our Civil War artillery display
- Updated labels and provided maintenance to collection on display

While showcase displays are the most visible aspect of the Curatorial Department’s responsibilities, less glamorous but still vital behind the scenes activities are also involved in maintaining Soldiers & Sailors’ exhibits and artifacts year round. From the collection management of inventory to the upkeep and organization of the reference library and more. Including the following:

- Old fluorescent fixtures were removed and new LED lighting was introduced in 15 cases
- Old fluorescent fixtures were removed from the firearms display and replaced with LED lighting
- Managed deaccessions
- Developed a Collection Policy and Procedure manual
- Painting of Dog Jack restored

"So dedicated to our valiant men who gave their all for our freedom. Keep up the marvelous history for our children. Thank you!"
In 2018, the Education Department continued to offer quality enrichment for all museum visitors, as well as continuing to provide community outreach programs. The interactive VIP Tour continues to be our most popular program for school field trips. In 2018, approximately 2,200 students participated in this valuable learning experience. Other education programs included:

- The Footlocker Outreach Series
- Boy Scout Programs
- World War II History & Reading Summer Camp
- African American Heritage Celebration
- Spotlight On Program Series
- Family Evening at the Museum
- WWI 100th Commemoration Program

In total, we educated over 6,800 people through our programs last year.

This marked the tenth year for Soldiers & Sailors Memorial Hall & Museum’s 6th Regiment United States Colored Troops Re-enactment Drum Corps program. Throughout the year, five young men participated in the program which includes learning about the roles of African Americans during the Civil War and playing, period music, on reproduction drums and fife. The group performed at eight different events including:

- Soldiers & Sailors Memorial Day Celebration
- Pittsburgh Mayor William Peduto’s Inauguration Ceremony
- African American Heritage Parade
- Mel Blount Youth Home
- Soldiers & Sailors Family Day at the Museum

One of the high points of the year for the USCT Drum Corps was getting to perform at Mayor Peduto’s inauguration ceremony in January.

The Education Department continued to partner with organizations as both a host and a resource for community education events such as:

- The Allegheny Intermediate Unit’s, Children’s Choice Awards
- With the help of the Buncher Foundation, Soldiers & Sailors collaborated with both the Carnegie Library and Allegheny County Library Association to provide 22 Footlocker Outreach programs at community libraries at no cost to the library or the attendees.

Students and community members attending these programs interacted with exhibits from the museum and artifacts from the footlocker program and learned about the museum’s mission.

"Thank you! Enjoyed very much. Would love information on other events. Even events in other areas, such as re-enactments."
One thing is for certain in our nonprofit business, much like in the military--we must remain focused on our objectives while we also adapt and overcome challenges and obstacles. Soldiers & Sailors’ mission to honor and remember our veterans is made up of many moving parts, both small and large. But if we only focused on one thing and did not envision and dream, or set new objectives with a plan of execution, or most importantly, if we did not adapt and address challenges -- “Adjust Fire” as they say in the military--then we would not be able to pursue and achieve that Mission. So, along with new goals to pursue, we still have a few short and long range plans left to do. Here’s a snapshot of items we hope to include in the accomplishments and successes of Annual Reports yet to come:

**Remembrance Park** – Our front lawn renovation plans are alive and well. Transforming the lawn to take our mission from inside our walls all the way to Fifth Avenue has faced a few hurdles over the years, but we are actively working on this project. Now that a few new external elements are impacting the project, including master plans unveiled by the City of Pittsburgh, the Oakland district, and the University of Pittsburgh, we are ‘adjusting fire’ and aiming in slightly new directions. But the resulting final objective is still on track. Most progress thus far is not obvious or observable, but we hope to have visible signs early in 2021.

**Museum Visions** – a. Prototype cases should be completed by the end of 2020, resulting in modernized exhibits with atmospheric controls, lighting, and enhanced artifact visibility; b. Improve informational signs and ‘provenance’ throughout the exhibit areas; and, c. Create a photo studio for artifact cataloging, marketing materials and programs.

**Exterior Structural Repairs and Cleaning to Wall Surfaces and Lady America Statue** – We have detected numerous failures in masonry and other exterior surfaces allowing rainwater to enter the memorial, creating interior wall, ceiling and wood working damage. Age and weather have also taken a toll on Lady America (the sculpture above our front doors greeting all guests). Repairs and cleaning will protect the building, inside and out, and result in a ‘like new’ look.

**Safety and Security Improvements** – a. Full installation of an automated smoke/fire detection and alarm system by the end of 2020 with pull down alarms, strobes and sounding devices, monitored by our security company; b. Enhance quantity and quality of security camera and digital recording hardware; and, c. Improve property and building security control measures and access in the parking lot, door locks and codes, and monitoring systems.

**Rental and Event Space** – a. Increase Wi-Fi power; b. Install audio and visual capabilities for improved meeting, conference and event related features; c. Augment the facility assets such as new tables, chairs and miscellaneous aids; and, d. Renovate and repair auditorium seating, painting, flooring and related stage sound and lighting attributes.

**Work Environment** – Recognizing the heart of our mission is the staff that make the entire operations and memorial tick, we continually strive to create a positive, stable, comfortable and productive work environment through work stations, equipment, benefits, break areas and other features that keep ‘em coming back day after day (our staff is one of a kind).

"Great event, nice people! I want to bring my Dad next time he's in town! (Vietnam Vet!)"
STAFF

JOHN F MCBABE* - PRESIDENT/CEO
CONNIE ROBERTSON — VP/DIRECTOR OF OPERATIONS & PERSONNEL
AMBER GEHRING-MCBRIDE — VP/DIRECTOR OF RENTALS & EVENTS
TIM NEFF — VP/DIRECTOR OF EDUCATION
MICHAEL KRAUS - CURATOR
LISA PETTITA — COLLECTIONS MANAGER
LINDA COLCHAGIE - SENIOR FINANCE & STAFF ASSISTANT
STEVEN PRUETT - FACILITY MANAGER
JERRY ZEMAITIS* - RENTAL FACILITY SUPERVISOR
JIM PAGE* - FACILITY SUPERVISOR
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